

## **Hazeldene Case Study: Liam**

Liam was admitted to Hazeldene Independent Hospital in September 2013 with a diagnosis of Huntington's disease for treatment and care, following a previous failed placement. Due to issues associated with his previous placement Liam was very unkempt, and presenting with malnutrition. He appeared very frightened and would cling to his family following their visits. Liam would not sleep in his bedroom and was very frightened when staff attempted to get him into his bed, resulting in Liam sleeping in a chair or sofa within the lounge area for several weeks.

In time Liam began to engage and was able to build trust with the staff. Because of their compassionate and person centred approach a therapeutic relationship developed between Liam and staff.

Staff were able to support Liam with all aspects of his care needs without Liam becoming resistive or feeling fear. Liam eventually began sleeping in his own room with ease. In building a strong relationship with his family again based on trust and transparency, staff were able to identify Liam's likes and dislikes and family history. This information was incorporated into personalised care and activity plans to further aid recovery. Family have praised Hazeldene staff regarding the care given to Liam and the progress made following the issues that occurred in his previous placement.

Liam is now ready for a step down placement, his family were initially very upset that Liam will be moving on in the very near future, but through open communication and reassurance have accepted that it is beneficial to Liam to reside in a less restrictive environment.

Liam's daughter stated during a recent CPA meeting "I never thought I would see my Dad smile again, until he came here".

Liam's wife informed our MHAA "I feel as if staff really do genuinely care about my husband and treat him with respect".